



# VIADUCT IMPORTS PTY LTD

IMPORTERS OF BEST VALUE FLOATING FLOORING

## LAMINATE FLOORING WARRANTY GUIDE

VIADUCT IMPORTS PTY LTD recommends that all their floor coverings are professionally installed for a valid warranty.

VIADUCT IMPORTS PTY LTD warrants all VIADUCT IMPORTS PTY LTD products to be free from defects in material and workmanship, under normal use and service, for a specified length of time from the date of purchase as set forth below. This Limited Warranty only applies provided the flooring covered by this warranty is installed in a tradesman-like manner and maintained according to standard practice for Laminate Flooring.

## WARRANTY PRODUCTS/WARRANTY PERIODS

Laminate Flooring. AC4 Wear Rating 1215 x 143 x 12.3mm and Laminate Longboards 2200 x 194 x 12.3 mm. White HDF. Single click. Crystal Surface. Pressed U-groove. Four sides with wax treatment. 20 yr. Residential Warranty. 10 yr. Commercial Warranty. Unilin, Angle-Angle Click with Patent. 100% Waterproof. Virgin Material.

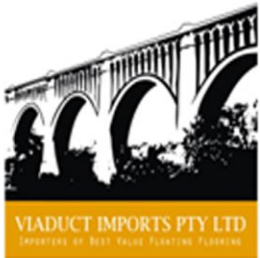
## WARRANTY OWNER

This warranty extends only to the original end-user. VIADUCT IMPORTS PTY LTD warranties are non-transferable. No installer, retailer, distributor or agent, or employee of VIADUCT IMPORTS PTY LTD may alter the obligations or limitations of any VIADUCT IMPORTS PTY LTD warranty.

## VIADUCT IMPORTS PTY LTD WARRANTY LIMITATIONS

Please take notice that none of the following issues arise from defects in material and workmanship and are therefore not covered by this Product Warranty:

Defects arising from poor installation (this includes – damage arising from sub-floor irregularities, for example, excessive unevenness, loose nails or other protrusions; visual surface defects caused by previous floor coverings that should have been removed or covered. For example, ceramic or bitumastic tiles, floorboards, cushioned vinyl, or failure in the underlayment; seams ‘peaking’ or opening due to use of incorrect adhesive or seaming method; edge-to-edge shade variation; discolouration arising from installation next to a source of excessive heat; and visible trowel marks.



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Dissatisfaction due to improper maintenance.

Problems arising from excessive moisture, alkali or hydrostatic pressure in the substrate.

Problems arising from cuts, tears, gouges, burns, or other damage caused by stiletto or sharp high heels (these will damage even concrete), sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, damage from pets etc.

Damage caused by chemically reactive material, carpet crocking, dye, mould, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing.

Small differences in colour and or texture between the actual material or photographic images of the material and the actual flooring purchased.

Construction or installation-related damage.

Surface scratches, changes in shading, texture and/or gloss during use.

Damage caused by inappropriate end-user activities.

Installation of products with adhesives other than those recommended by VIADUCT IMPORTS PTY LTD.

The preceding list is not exhaustive, but is merely illustrative, of the many kinds of issues that are not due to defects in material or workmanship in the products and are not within the coverage of this warranty. Other such problems not described on the list above are also outside the scope of the warranty.

This Limited Warranty is in lieu of any other warranties, expressed or implied.

Please retain your proof of purchase.